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Nottinghamshire and City of Nottingham Fire and Rescue Authority Community Safety Committee

Date: Friday, 19 March 2021 **Time:** 10.00 am

Venue: To be held remotely and streamed
<https://www.youtube.com/channel/UCt4VuYp8JJJvXCLRmSRJ1mw/featured>

Members are requested to attend the above meeting to be held at the time, place and date mentioned to transact the following business

A handwritten signature in black ink, appearing to read "M. J. Taylor".

Clerk to the Nottinghamshire and City of Nottingham Fire and Rescue Authority

<u>Agenda</u>	<u>Pages</u>
1 Apologies for Absence	
2 Declarations of Interest	
3 Minutes Of the meeting held on 8 January 2021 (for confirmation)	3 - 8
4 An update on the 'Areas for Improvement' from the 2019 HMICFRS Inspection Report of the Chief Fire Officer	9 - 12
5 Service Delivery Performance Report Report of the Chief Fire Officer	13 - 24

Any councillor who is unable to attend the meeting and wishes to submit apologies should do so via the Personal Assistant to the Chief Fire Officer at Fire Services Headquarters on 0115 967 0880

If you need any advice on declaring an interest in any item above, please contact the Governance Officer shown on this agenda, if possible before the day of the meeting.

Governance Officer:

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<https://committee.nottinghamcity.gov.uk/ieListMeetings.aspx?CId=215&Year=0>

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Nottinghamshire and City of Nottingham Fire and Rescue Authority Community Safety Committee

**Minutes of the meeting held remotely and streamed to YouTube on 8 January 2021 from
10.02 am - 10.53 am**

Membership

Present

Councillor Nick Raine (Chair)
Councillor Stephen Garner
Councillor Gul Nawaz Khan
Councillor Sue Saddington
Councillor Parry Tsimbiridis
Councillor Jason Zadrozny

Absent

Colleagues, partners and others in attendance:

Craig Parkin - Deputy Chief Fire Officer
Damien West - Area Manager for Prevention and Protection
Mick Sharman - Area Manager for Response.
Gavin Harris - Head of Digital Transformation
Catherine Ziane-Pryor - Governance Officer

1 APOLOGIES FOR ABSENCE

None.

2 DECLARATIONS OF INTERESTS

None.

3 MINUTES

The minutes of the meeting held on 17 January 2020 were confirmed as a true record and will be signed by the Chair.

4 SERVICE DELIVERY PERFORMANCE REPORT

Craig Parkin, Deputy Chief Fire Officer, introduced the report for the period between 1 September and 30 November 2020, with updates delivered by Damien West, Area Manager for Prevention and Protection, and Mick Sharman, Area Manager for Response.

It is noted that performance comparisons are to non-covid affected periods so are not a similar comparison.

Mick Sharman, Area Manager for Response, provided an outline of incidents.

The following points were highlighted and responses provided to member's questions:

- a) 2,238 incidents were attended, a decrease of 106 incidents which is within the expected fluctuation range;
- b) the attendance target average of within 8 minutes continued to be achieved and averaged 7.42 minutes;
- c) the on-call availability target is 85% but during this period availability was 91.75%;
- d) targets for the Joint Fire Control Centre were exceeded and system availability maintained;
- e) in-person operational exercises with partners have had to cease but alternative methods, such as table-top exercises have been implemented to ensure training standards are maintained;
- f) partnership work to support communities has delivered 11,000 food parcels. This activity including delivery of medication, has reflected well against the activity of other Fire and Rescue Services;
- g) the food parcels were gathered from a variety of different sources, including food banks, and some fire stations are even drop-off points for food banks. Partners identified those in need and the Service assisted with deliveries;
- h) with regard to on-call availability, the Ashfield and Rufford Stations are assessed separately due to the different day shift crewing model operating at these sites. An update report will be submitted, to the Authority, including the proposal of a pilot whereby the Service will offer an area specific on-call offer to help recruit local residents;
- i) the Service also performed well in the Thematic HMI COVID-19 Response Inspection, for which the Service was commended and only 2 minor points for consideration identified.

Damien West, Area Manager for Prevention and Protection, provided the following summary and responded to committee members' questions:

- j) safe and well visits by operational crews were initially paused in the first lockdown but are now being undertaken for the most vulnerable people in community by the Persons

at Risk Team with a triage process against the 'CHARLIE' matrix, targeting those most at risk, primarily with telephone contact, and where possible, visits in person. 4 additional personnel have been temporarily engaged to address the backlog of referrals;

- k) there have been 2 incidents involving loss of life, one in Top Valley and one in Costock. Community reassurance activity was undertaken in each area following the incidents but it is of great concern that there continues to be a lack of adequate smoke alarm installation (40% of the homes visited in Costock had inadequate smoke detection alarms) so this remains a focus for prevention work;
- l) with regard to Fire Protection work, 6 enforcement notices have been issued and 5 prohibition notices;
- m) the Service continues to work in partnership with the City Council's Joint Audit and Inspection Team (JAIT) to inspect higher risk premises. Over 100 premises were inspected with 47% having fire compartmental issues identified. Many compartmentation issues arise on properties which have been adapted for residential use. Examples have included the installation of hard wired fire alarms where the holes drilled for the cabling have not been sealed. The methodology on determining which properties to assess is agreed with the City Council and higher risk based properties (following patterns of size/ownership/signing-off officer) are prioritised for assessment. There are a range of options to follow depending on the severity of the issues, including initially encouraging the owner to undertake the necessary work, but legislation can be enforced where there is resistance or urgent action is required. The approach is being recognised nationally as good/best practice.
- n) 33 fire investigations were undertaken across commercial, domestic and the fatal fires;
- o) organised public bonfire events were cancelled due to COVID-19 socialising restrictions and whilst the Service discouraged citizens from holding their own displays, safety advice was offered where events continued. There is nothing to stop people having bonfires and fireworks on their own land as formal permission is not required. The Service worked with the Police, particularly in the Gedling area where a communal bonfire was held, but overall there was no significant increase in bonfire night related incidents;
- p) it is acknowledged that Councillors have expressed concern that there had been reports of industrial waste and plastics being burned during the bonfire night period. The Service works hard to initially liaise and educate people, alongside the Local Authority Environmental Health Teams which are the regulatory body, but if people are determined, then it's generally very difficult to prevent but any information gathered around such behaviours can be passed to the Local Authority and the Police.

Members of the Committee expressed concern at the 47% fire compartmental issues identified in the JAIT work, but were assured by the response of the Service and commended the Service on taking on additional community support duties whilst still maintaining the expected standards during this particularly difficult period.

Resolved to note the report.

5 HER MAJESTY'S INSPECTORATE OF CONSTABULARY AND FIRE & RESCUE SERVICES UPDATE

Craig Parkin, Deputy Chief Fire Officer, presented the report which updates the committee on progress on addressing the 25 areas identified for improvement (AFI) during Her Majesty's Inspectorate of Constabulary and Fire and Rescue Services Inspection.

Overall, there are only four AFIs remaining to be fully addressed, but members should be assured that work continues to embed improvements into the culture of the Service.

Resolved to note the progress made against the Areas For Improvement (AFI) action plan.

6 UNWANTED FIRE SIGNALS UPDATE

Craig Parkin, Deputy Chief Fire Officer, presented the report which updates the committee on the Tri-Service (Nottinghamshire, Derbyshire and Leicestershire) Unwanted Fire Signals (UFS) and provides an overview of unwanted fire signals during the past 12 months.

The report sets out the key elements of the Tri-service policy, including premises types that are exempt from call challenging.

The following points were highlighted and responses provided to members questions:

- a) good progress has been made in reducing the number of UFSs by 9.5%, but there is further work to be done as they continue to have a significant impact on occupying the time of the Service, counting as one third of all call-outs;
- b) the most prolific offenders are a small number of complex premises such as the major hospitals but work is ongoing to ensure that the responsible person actively takes responsibility to comply to legislation, good practice and keeping their buildings safe;
- c) there will be a further review of exempt premises to reflect the results of a risk based inspection programme;
- d) it is noted that some Fire and Rescue Services have taken the decision not to respond to Automatic Fire Detection (AFD) systems, which is an approach the Service will monitor, although is currently not a proposed approach to adopt;
- e) there are occasions where access to premises is challenging due to on-street parking. It can be difficult to enforce with legislation but where apparent, the Service initially takes an engagement approach to educate and appeal to people's moral responsibilities not to prevent emergency vehicle access. It is a complex issue with the Local Authorities willing to assist, but their policies are to pursue changes through a consultation process with residents. Historically the layout of some residential areas were not designed for multiple car ownership households and whilst the instances of blockages may be rare, the implications can be very significant, including risk to life, so members are requested to support the Service at a local level with access issues wherever they occur, including in the planning process.

Some members of the Committee suggested that with regard to roads blocked by inconsiderate parking, further legislative powers should be sought to address these issues. It is acknowledged that some parking issues in the City are as a result of commuter parking which is also an issue for residents, although less so since the introduction of COVID-19 restrictions, so this may change again as businesses adapt after the pandemic.

Resolved to

- 1) note the progress made in addressing unwanted fire signals;**
- 2) support the exploration of developing the Tri-Service Unwanted Fire Signals Policy;**
- 3) receive a further report with recommendations within six months.**

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NOTTINGHAMSHIRE
Fire & Rescue Service
Creating Safer Communities

Nottinghamshire and City of Nottingham
Fire and Rescue Authority
Community Safety Committee

AN UPDATE ON THE ‘AREAS FOR IMPROVEMENT’ FROM THE 2019 HMICFRS INSPECTION

Report of the Chief Fire Officer

Date: 19 March 2021

Purpose of Report:

To present Members with an update on the Service’s response to the 2019 inspection of Nottinghamshire Fire and Rescue Service by Her Majesty’s Inspectorate of Constabulary and Fire & Rescue Services (HMICFRS).

Recommendations:

It is recommended that Members:

- Note the progress made against the ‘Areas for Improvement’
- Agree the extension of ‘Area for Improvement 4’

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1. BACKGROUND

- 1.1 At the meeting of the Fire Authority in July 2019, Members were presented the report from Her Majesty's Inspectorate of Constabulary and Fire and Rescue Services (HMICFRS) following the recent inspection of Nottinghamshire Fire and Rescue Service (NFRS).
- 1.2 In September 2019, Members were presented with an action plan detailing the 25 'Areas for Improvement' (AFIs) that had been highlighted by HMICFRS and capturing the actions to address these areas.
- 1.3 It was agreed that scrutiny and monitoring of progress of these actions would be facilitated through the Fire Authority Committee structure, with regular progress reports being presented to Members.
- 1.4 Of the 25 AFIs, 12 were aligned to the Community Safety Committee for scrutiny.

2. REPORT

- 2.1 Each of the 25 areas for improvement were allocated to a lead officer with clear milestones and expected outcomes. Within the Service, progress against these timelines was monitored and reported through the monthly Performance and Programme Board, chaired by the Chief Fire Officer.
- 2.2 Over the past 18 months, work has been undertaken to develop the Service in the areas highlighted by HMICFRS. Much of the work that was developed had already been started by the Service or was planned as part of the 2019/20 Business Plans. The Service has continued to focus resources and support to ensure continual improvement of these areas as part of the Service's wider Strategic Plan.
- 2.3 Ten AFIs have previously been presented to Members and 'closed'.
- 2.4 The final areas for improvement under Community Safety Committee governance are AFI 9 – *“to ensure that mobile data terminals (MDTs) are reliable to allow staff to access risk information”* and AFI 4 – *“Ensuring that prevention work is targeted at people most at risk”*.
- 2.5 AFI 4 was due to be completed by the 31 January 2021, however this was delayed due to the impacts of supporting the Covid-19 vaccination programme and community response. The Safe and Well Review report is now planned to be presented to the Service's Strategic Leadership Team (SLT) on the 23 March 2021 and this action will then be deemed complete.
- 2.6 An interim evaluation report from Nottingham Trent University was received in December and forms part of the Safe and Well Review report making recommendations around a 'person centred' approach for SWVs.

- 2.7 The evaluation work will inform the revised 'Safer Communities Strategy' as the Service works towards its next Strategic Plan through 2021.
- 2.8 Members are requested to support the extension of AFI 4 to the 31 March 2021 and to note the delay on completion for this action.
- 2.9 AFI 9 is progressing against the target date of the 31 March 2021, in line with the forecasted timescale. This action is awaiting an upgrade to the Mobile Data Terminal software that will improve functionality and reliability.
- 2.8 Progress for AFI 9 and AFI 4, and any closure proposals, will be presented to Members at the Community Safety Committee in June 2021.

3. FINANCIAL IMPLICATIONS

There are no financial implications arising from this report.

4. HUMAN RESOURCES AND LEARNING AND DEVELOPMENT IMPLICATIONS

There are no human resources or learning and development implications arising from this report.

5. EQUALITIES IMPLICATIONS

An equality impact assessment has not been undertaken because the information contained in this report does not relate to a change in policy or procedure.

6. CRIME AND DISORDER IMPLICATIONS

There are no crime and disorder implications arising from this report.

7. LEGAL IMPLICATIONS

- 7.1 The Fire and Rescue Services Act 2004 places a duty on NFRS in respect of the delivery of its services to communities.
- 7.2 The Local Government Act 1999 places a statutory duty on NFRS to '*secure continuous improvement in the way in which its functions are exercised*'. The reporting of Service Delivery's performance ensures that the Service is focusing on key objectives as set by the Fire Authority and continuous improvement. This ensures that Members can apply effective scrutiny to be satisfied that statutory obligations are being met.

- 7.3 The Police and Crime Act (2017) Chapter 4 Section 11, outlines that the English inspectors must inspect, and report on the efficiency and effectiveness of, fire and rescue authorities in England.

8. RISK MANAGEMENT IMPLICATIONS

There are no risk management implications arising from this report.

9. COLLABORATION IMPLICATIONS

There are no collaboration implications arising from this report.

10. RECOMMENDATIONS

It is recommended that Members:

- 10.1 Note the progress made against the 'Areas for Improvement'.
- 10.2 Agree the extension of 'Area for Improvement 4'.

11. BACKGROUND PAPERS FOR INSPECTION (OTHER THAN PUBLISHED DOCUMENTS)

None.

John Buckley
CHIEF FIRE OFFICER



NOTTINGHAMSHIRE
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Community Safety Committee

SERVICE DELIVERY PERFORMANCE REPORT

Report of the Chief Fire Officer

Date: 19 March 2021

Purpose of Report:

To provide Members with an update on the performance of the Service Delivery Directorate.

Recommendations:

That Members note the contents of this report.

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1. BACKGROUND

- 1.1 Service Delivery involves the delivery of key functions to the communities in Nottinghamshire including Response, Prevention and Protection activities.
- 1.2 This report is based upon performance and activities undertaken by Service Delivery.

2. REPORT

RESPONSE

2.1 A total of 1228 incidents were attended by Nottinghamshire Fire and Rescue Service (NFRS) between 1 December 2020 and the 31 January 2021, which is a decrease of 123 incidents during the same period in 2019/20. The following incidents were attended during this period:

- 207 accidental fires; increase of 8 compared to the same period in 2019/20;
- 121 deliberate fires; decrease of 54 compared to the same period in 2019/20;
- 3 Incidents involving a fatality although not yet confirmed that these are fire fatalities compared to 2 the same period in 2019/20;
- 410 Special Service Calls (SSC) which is a decrease of 34 compared to the same period in 2019/20.

2.2 Out of the 1288 operational incidents attended between 1 December 2020 and the 31 January 2021, crews attended 202 primary fires, of note:

- NFRS attended 7 incidents and rescued 9 members of the public;
- NFRS attended 8 incidents where 10 people were injured (no-fatal);
- 5 fire incidents required five or more appliances.

Crews attended 95 RTCs resulting in:

- The extrication of 19 members of the public;
- 2 RTC fatalities.

Crews also attended the following:

- 13 incidents required a multi-appliance attendance (five or more appliances), including appliances from Leicestershire and Derbyshire Fire and Rescue Services. These are identified below:

Incident	Appliance No's
Building Fire – Non-Residential	6
Building Fire – Dwelling	6
Building Fire – Dwelling (x2)	5
Outdoor Fire – Grassland	6
Special Service (x2)	6
False Alarm – Dwelling (x3)	5
False Alarm – Building: Residential	5
False Alarm – Building: Residential	6
False Alarm – Building: Residential	7

2.3 A key target for the Service, as detailed in its Strategic Plan, is that all emergency incidents will be attended on average, within 8 minutes. Between 1 December 2020 and the 31 January 2021, the overall average attendance time was 07:42 minutes which is an average improvement of 3 seconds against the same period in 2019/20. Incidents are categorised as per priority levels:

- Priority 1 (P1). Average 08:45 minutes – Incidents which pose an immediate threat to human life or pose a risk of severe human injury where intervention has the potential to save life and/or reduce the risk.
- Priority 2 (P2). Average 07:54 minutes – Incidents which pose a serious hazard and high-risk threat to the environment, society, property or heritage – and FRS immediate response.
- Priority 3 (P3). Average 08:20 minutes – Incidents which pose a potential hazard to human life, the environment, society, property or heritage or incidents which pose a confirmed low hazard to human life.

2.4 On-call availability between 1 December 2020 and 31 January 2021 (Appendix A) including Alternative Crewing availability, reports an average of 92% availability which is an increase in availability of 2% compared to the same period in 2019/20. 14 out of the 16 sections performed above the attainment target of 85%, with the highest level of availability being Stapleford with 99%.

2.5 As previously requested by members Day Shift Crewing (DSC) On-call appliance availability is reported separately. Both (DSC) stations; Ashfield and Retford operate one On-call appliance from 08:00 - 18:00 alongside one Wholetime appliance, and two On-call appliances between 18:00 – 08:00.

Between 1 December 2020 and 31 January 2021 Ashfield DSC reports:

- An average of 92.89% availability for On-call (minimum of one On-call appliance available over 24 hours);
- Between 08:00 & 18:00 Ashfield has maintained at least one On-call appliance 89.80%;
- Between 18:00 & 08:00 Ashfield has maintained at least one On-call appliance 94.98% and maintained two On-Call appliances 43.5%.

Between 1 December 2020 and 31 January 2021 Retford DSC reports:

- An average of 96.72% (minimum of one On-call appliance available over 24 hours);
- Between 08:00 & 18:00 Retford has maintained at least one On-Call appliance 97.1%;
- Between 18:00 & 08:00 Retford has maintained at least one On-Call appliance 96.5% and maintained two On-Call appliances 33%.

2.6 A key part of the Service's ongoing commitment to ensure resources are mobilised to emergency incidents in a timely manner is the performance of Joint Control. As part of the 'Functional Collaboration Agreement', between Nottinghamshire and Derbyshire Fire and Rescue Services, two key performance measures were agreed, they are:

- Calls answered in 7 seconds – Target 90%;
- Mobilisation System Availability – Target 99.0%.

In agreement with DFRS, and with the aim of continuously improving performance a new target for 2020/21 was set, and agreed that 96% of calls to be answered in 7 seconds:

- Between 1 October and 31 December 2020 (Quarter 3), room staff achieved 96.8% for the percentage of calls received in 7 seconds, surpassing the target by 0.8%;
- Between 1 October and 31 December 2020 (Quarter 3), the mobilising system availability saw the system being available for 98.8% of the time, failing to meet the target by 0.2%. The decrease in system availability was primarily due to a significant power outage experienced in early December 2020.

2.7 Operational exercises are carried out by NFRS on a frequent basis as part of its preparedness activities. Exercises are an ideal opportunity to practice, hone skills and to exercise with other partner agencies. As previously reported, due to the restrictions of Covid-19 NFRS suspended its operational exercise programme, until restrictions are relaxed.

2.8 In January 2021 the Home Office published its incident attended by fire and rescues services data for 2019/20, which includes fire incident response times. The table below shows a comparison between NFRS and an English fire and rescue average, for 2019/ 20, year ending March 2020.

Average Response times, England 2019/20									
		Total response time		Call handling time		Crew turnout time		Drive Time	
		England Average	NFRS	England Average	NFRS	England Average	NFRS	England Average	NFRS
		2019/20	2019/20	2019/20	2019/20	2019/20	2019/20	2019/20	2019/20
Response times (minutes and seconds)									
All Primary fires		7m 37s	9m 48s	1m 24s	1m 42s	1m 09s	2m 03s	1m 09s	2m 03s
Dwellings		6m 55s	8m 35s	1m 17s	1m 31s	1m 01s	1m 47s	1m 01s	1m 47s
	House/bungalow	7m 08s	8m 43s	1m 09s	1m 26s	1m 02s	1m 47s	1m 02s	1m 47s
	Flats	6m 38s	8m 15s	1m 25s	1m 39s	0m 58s	1m 38s	0m 58s	1m 38s
	Other Dwellings	6m 54s	8m 38s	1m 20s	1m 46s	1m 04s	2m 02s	1m 04s	2m 02s
Other Buildings		7m 29s	9m 29s	1m 31s	1m 44s	1m 05s	1m 42s	1m 05s	1m 42s
	Other Residential	6m 59s	9m 46s	1m 30s	2m 01s	1m 05s	1m 52s	1m 05s	1m 52s
	Non Residential	7m 32s	9m 26s	1m 31s	1m 41s	1m 05s	1m 41s	1m 05s	1m 41s
Road Vehicles		8m 28s	11m 21s	1m 24s	1m 52s	1m 21s	2m 39s	1m 21s	2m 39s
Other Outdoor		9m 58s	12m 33s	1m 54s	2m 03s	1m 29s	2m 46s	1m 29s	2m 46s
Secondary fires		8m 47s	10m 46s	1m 46s	2m 04s	1m 12s	2m 34s	1m 12s	2m 34s

2.9 The table above shows that NFRS are above the English average for the total response times and above average for all three sub-reporting categories that make up the total response time. The time taken to respond to incidents is made up of a number of contributory factors, including call handling times, crew turnout times, drive times, traffic conditions, time of day, etc.

2.10 Previous data analysis into response times shows that whilst all data is taken from each fire and rescue service Incident Recording System (IRS), the data entering the IRS is taken from different reporting points, which are determined differently by each FRS control mobilising systems, which generates report anomalies and a lack of reporting consistency. Further work is required to identify meaningful comparisons, thus enabling the Service to learn lessons and drive improvements.

Covid-19 Partnership Work

2.11 In response to the Covid-19 pandemic and its impact on Nottingham and Nottinghamshire, the Service has undertaken a broader range of activities to support partner organisations and our most vulnerable communities.

2.12 Up until 31 Jan, the Service has delivered 11,998 food parcels and medicines to households and care facilities across the city and county.

2.13 Response crews have contacted 2,701 of our most High-Risk residents as part of a befriending & signposting scheme that has been introduced to ensure that the most vulnerable have human contact during lockdown and are aware of other support services available to them.

2.14 NFRS have entered into a staff sharing agreement with East Midlands Ambulance Service (EMAS). Since March 2020, firefighters have undertaken 285 shifts as non-blue light ambulance drivers and transported 960 patients in support of EMAS's urgent care function.

- 2.15 NFRS have been instrumental in the building of three Asymptomatic Testing sites around the county and have seconded six members of staff to train testing volunteers and support the scheme. At 31 Jan, our staff had trained 67 volunteers and conducted 225 lateral flow tests.
- 2.16 The Service has also entered a staff sharing agreement with the Clinical Commissioning Group (CCG) and has 22 individuals seconded to support seven vaccination centres. NFRS staff began administering vaccinations wc.25 Jan and by 31 Jan had delivered 2,316. Appendix B shows the recently publicised infographic and recognised in the Services COVID thematic inspection.

PREVENTION

- 2.17 Whilst they continue to conduct post-incident Safe & Well Visits (SWVs), as part of the Service's response to Covid-19, Operational Crews have ceased the delivery of referred SWVs due to the risk-based approach that has been adopted for community engagement. During the pandemic, the Persons at Risk Team (PART), within the Prevention department, have implemented a triaging process, based on the Service's CHARLIE risk profile, to ascertain those referrals which are 'High' and 'Very High' risk. These members of the community continue to receive a SWV by members of the PART, wearing specialist protective equipment.
- 2.18 The Service continues to make telephone contact with every SWV referral that is received. Members of the community who are deemed to be at 'Medium' risk are offered advice on home safety and are being assessed for onward referrals. Home visits to those within this group will be completed once Covid-19 restrictions are relaxed.
- 2.19 Between 01 December 2020 and 31 January 2021, 971 telephone or physical SWVs were conducted.
- 2.20 Following serious fire-related incidents, reactive Community Reassurance and Engagement (CRaE) activities have been carried out in Warsop, Ashfield, Hucknall and Stockhill to engage with affected communities, increase fire safety awareness and complete SWVs.
- 2.21 Across these four CRaEs a total of 653 properties were targeted of which 204 have received fire safety advice and 148 new smoke alarms were fitted.
- 2.22 The Service continues to engage with National Fire Chief Council (NFCC) campaigns, actively participating in monthly campaigns for Christmas Safety, Fatal 4 Road Safety, Smoke Alarm Purchasing and Dry January. These campaigns were mainly delivered through social media engagements, due to Covid-19 related restrictions, as well as targeted engagements with specific communities.
- 2.23 Due to the current pandemic and the risk-assessed approach being undertaken, the Service has temporarily suspended all Data-Led, proactive

engagements in communities. This will be reviewed on an ongoing basis in line with the level of current restrictions.

PROTECTION

- 2.24 Fire Protection continues to regulate premises identified as part of the Services Risk Based Inspection Programme, with the following activities undertaken between 1st December 2020 and 31st January 2021:
- 60 pre-planned inspections of non-domestic premises with 23 follow up inspections.
 - 28 desktop audits.
 - 19 Specific (complaints) and 21 post fire inspections.
 - 11 other Specific Inspections.
 - 1 Enforcement Notice served.
 - No Prohibition Notices served.
 - 127 Building regulation consultations with local authority building control or approved inspectors.
 - 35 other consultations with agencies including Ofsted and the Care Quality Commission.
- 2.25 The Protection team continue to be engaged with major developments across the City and County, including engaging a fire engineer from Leicestershire Fire and Rescue Service to provide specific, expert guidance on the new Vantage Future Generation student accommodation, a City high rise development comprising over 400 student flats.
- 2.26 Two members of the Protection Team are currently working towards their Fire Engineer`s qualification. This will ultimately allow the Service to have its own in-house fire engineering guidance available.
- 2.27 The Protection team are working to reduce the number of Unwanted Fire Signal (UWFS) and Unwanted Lift Rescue (UWLR) incidents attended by the Service. During this period, 155 UWFS and 10 UWLR letters have been sent to businesses explaining the impact these incidents have on the Service and reminding the 'Responsible Person' of their legal obligations. This scheme has generated some positive engagement with procedures now well embedded for when the Responsible Person fails to take corrective action.
- 2.28 The Protection team continues to support the roll out of the Level 3 Fire Safety qualification to all Supervisory Managers. This will enable our Response crews to undertake Business Safety Checks, freeing up capacity for our Fire Safety Inspectors to focus on more complex premises
- 2.29 A series of e-learning packages have been produced to support the ongoing maintenance of competence of those that achieve the L3 Fire Safety qualification. The last of these packages was completed in January.
- 2.30 The Service continues its partnership with the City Council jointly inspecting multi-occupancy residential buildings where we have shared legislative

responsibility. Two members of the Protection team are currently assigned to this Joint Audit and Inspection Team (JAIT).

- 2.31 Work continues in support of the NFCC Building Risk Review programme, with a requirement to ensure all 120 high-rise residential properties within Nottinghamshire are reviewed by the end of 2021. During this period, 10 such premises have been reviewed, which leaves 68 premises still to review. The JAIT team have lead on this work to date however some of these reviews will now be absorbed by the wider team to ensure the deadline is met.
- 2.32 Following any fire at a high rise residential property, the Service is compelled to submit a report to the NFCC considering whether the building cladding impacted on firefighting. During this period 7 such reports were submitted, none of which highlighted any significant concerns.

3. FINANCIAL IMPLICATIONS

There are no financial implications arising from this report.

4. HUMAN RESOURCES AND LEARNING AND DEVELOPMENT IMPLICATIONS

There are no human resources or learning and development implications arising from this report.

5. EQUALITIES IMPLICATIONS

An equality impact assessment has not been undertaken because the information contained in this report does not relate to a change in policy or procedure.

6. CRIME AND DISORDER IMPLICATIONS

There are no crime and disorder implications arising from this report.

7. LEGAL IMPLICATIONS

- 7.1 The Fire and Rescue Services Act 2004 places a duty on NFRS in respect of the delivery of its services to communities.
- 7.2 The Local Government Act 1999 places a statutory duty on NFRS to '*secure continuous improvement in the way in which its functions are exercised*'. The reporting of Service Delivery's performance ensures that the Service is focusing on key objectives as set by the Fire and Rescue Authority and continuous improvement. This ensures that Members can apply effective scrutiny to be satisfied that statutory obligations are being met.

8. RISK MANAGEMENT IMPLICATIONS

An effective performance culture and regime ensures that the Service focuses on key objectives which contribute to the management of strategic and corporate risks. Robust performance information and analysis supports effective decision making and efficient use of resources.

9. COLLABORATION IMPLICATIONS

The Service continually seeks opportunities to work closely with other partner's services to maximise efficiency and to provide the highest level of service to the public, with particular focus currently with Nottinghamshire Police.

10. RECOMMENDATIONS

That Members note the contents of this report.

11. BACKGROUND PAPERS FOR INSPECTION (OTHER THAN PUBLISHED DOCUMENTS)

None.

John Buckley
CHIEF FIRE OFFICER

APPENDIX A

On-Call Appliance Availability 1 December 2020 to 31 January 2021 (Excluding Day Shift Crewing Stations)

Station	Available		Available – Alternative Crewing		Unavailable – Insufficient Crew		Unavailable – No OIC		Unavailable – No Driver		Unavailable – More Than 1 Variable		Increase in availability against previous quarter
	(No. of Hours and %)		(No. of Hours and %)		(No. of Hours and %)		(No. of Hours and %)		(No. of Hours and %)		(No. of Hours and %)		
02 Blidworth	1,352.00	90.86%	60.00	4.03%	5.50	0.37%	3.25	0.22%	27.75	1.86%	39.50	2.65%	1.25%
07 Warsop	1,402.75	94.27%	42.25	2.84%	7.25	0.49%	-	0.00%	-	0.00%	35.75	2.40%	-1.93%
08 Worksop	1,461.75	98.24%	6.00	0.40%	3.25	0.22%	4.00	0.27%	9.75	0.66%	3.25	0.22%	4.59%
10 Harworth	1,435.75	96.49%	3.75	0.25%	-	0.00%	46.25	3.11%	1.00	0.07%	1.25	0.08%	3.13%
11 Misterton	1,457.00	97.92%	11.25	0.76%	0.50	0.03%	1.75	0.12%	6.00	0.40%	11.50	0.77%	3.09%
13 Tuxford	1,410.50	94.79%	50.50	3.39%	1.75	0.12%	0.25	0.02%	-	0.00%	25.00	1.68%	9.77%
14 Southwell	1,296.75	87.15%	26.75	1.80%	9.25	0.62%	61.00	4.10%	9.75	0.66%	84.50	5.68%	4.68%
15 Collingham	1,409.25	94.71%	50.75	3.41%	2.75	0.18%	6.25	0.42%	-	0.00%	19.00	1.28%	13.19%
16 Newark	1,468.25	98.67%	5.25	0.35%	-	0.00%	14.50	0.97%	-	0.00%	-	0.00%	6.83%
17 Bingham	1,446.50	97.21%	12.75	0.86%	0.50	0.03%	27.75	1.86%	-	0.00%	0.50	0.03%	3.09%
23 Stapleford	1,475.00	99.13%	3.00	0.20%	-	0.00%	10.00	0.67%	-	0.00%	-	0.00%	2.73%
24 Eastwood	1,313.50	88.27%	70.25	4.72%	16.00	1.08%	62.00	4.17%	1.75	0.12%	24.50	1.65%	7.76%
25 Hucknall	1,458.25	98.00%	24.25	1.63%	4.50	0.30%	-	0.00%	-	0.00%	1.00	0.07%	0.48%
28 East Leake	1,464.75	98.44%	19.00	1.28%	0.50	0.03%	0.25	0.02%	-	0.00%	3.50	0.24%	2.43%



w/c 8 March 2021

	Total
 Urgent Care shifts completed for EMAS	362
 Urgent Care patients transported	1,209
 Medicine and Food Parcels delivered	12,195
 COVID tests administered	515
 Vaccinations given	24,506
 Signposting and Befriending calls made	3,646

 COVID Testing Centres built

11

 COVID Testing volunteers trained

212

 Staff detached to support partner organisations

39

Supporting Nottinghamshire during the pandemic

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